**Analysing:**

**Fishbone Map**

**Detail**

**Cause 2**

**Cause 1**

**Cause 3**

**Cause 4**

**Detail**

**Detail**

**Detail**

**Results**

Used to show the interaction of a complex event or complex phenomenon. Key frame questions: What are the factors that cause X? How do they interrelate? Are the factors that cause X the same as those that cause X to persist?